

COMMUNICATING WITH YOUR CAMPERS & WITH CAMP

PHONE CALL POLICY

Telephone Contact between Campers and Home

We do NOT permit phone contact between campers and home, except for camper birthdays (see below) and when a family situation at home warrants immediate communication. Sounds like “tough love”, but we have very good and well-proven reasons for this policy. In our experience, it is very disruptive for a child who is learning to get the most from the away-from-home experience. For any child prone to homesickness, which we help them significantly to overcome, phone contact with parents is regressive.

Camper Birthday Calls

On your camper’s birthday, you are welcome to call and speak to your camper. The best time is between 8:30am and 8:45am so we can have your camper come to the phone during breakfast. The next best time is between 6:30pm and 6:45pm, during dinner. Please don’t spend too much time on the phone, particularly during dinner as we don’t want them to miss having the entire camp present them with a birthday cake and sing “Happy Birthday”.

You Can Call Us

Feel free to call Vic, Craig, or Margot at any time. If we are not immediately available, we will return your call within a day. **However, calling camp repeatedly for “daily updates” is unnecessary and discouraged, except for medical reasons and other compelling issues that may arise from time to time.** And if you wish, we will arrange a call between you and the Section Heads. The best time to speak to any of us or the Section Heads are 8:45am-9:15am, 12:30pm-1:00pm or 6:30pm-7:00pm, although, if you have to leave a message at any time, we’ll try our best to get back to you ASAP.

Please do not call camp before 8am or after 9:30pm unless it is an absolute emergency.

When You Will Hear From Us

No news is good news. However, if there is a problem we will call you to discuss the matter. Our basic philosophy is to involve the parents whenever the situation so warrants. We will call if your child visits the hospital, is confined to the infirmary for 2 days, or exhibits any health or behavioral issues of concern.

WE’RE TAKING A SUMMER HOLIDAY FROM EMAIL

In case you have been using email to communicate with us in our city offices, during the summer it’s best to call. During camp we’re up in the woods and always outdoors playing with the kids and only checking emails sporadically. As our Section Heads do not have access to email, it is best to call the office should you wish to discuss any camper related issues. If you send us an email during the summer, it will go unanswered. So, if you ever have questions or need to communicate with us, feel free to call or write (the old fashioned way...with a pen).

IN OTHER WORDS: DON’T EMAIL US IN SUMMER; WE’RE NOT CHECKING EMAILS.

